



SingTone Technologies

Our Mission is Your Success

Joseph Singleton – CEO

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Information Technology Capabilities Statement

Company Overview

SingTone Technologies, headquartered in Newport News, VA, has been delivering exceptional IT project management services since 2015. As a premier one-stop-shop, we cater to diverse needs including IT program/project management, customized web and app development, and digital marketing; in addition to providing general management and business process consulting services. Our expertise lies in crafting, enhancing, and supporting solutions to streamline processes. Our services encompass IT project management, helpdesk support, testing, technical writing, configuration management, and more. Additionally, we have a strong background in working with databases and have provided staff augmentation services to manage data as a database administrator (DBA) and creating custom videos.

www.SingToneLLC.com

Company Snapshot

Address: 733 Thimble Shoals Blvd
Suite 170, Room 203
Newport News, VA 23606

POC: Joseph L. Singleton – CEO

Email: jsingleton@singtonellc.com

Phone: (937) 219-4535

Fax: (757) 500-9079

DUNS No.: 079770381

UEID: LXRKH98F9RG4

CAGE Code: 7C674

Work Area: Global



Explainer
Video



Contact Info

Core Competencies

- ❖ Custom Application/Website Development
- ❖ Program and Project Management
- ❖ Configuration Management
- ❖ Business Process Improvement
- ❖ Host and Support
- ❖ Quality Assurance and Control
- ❖ Digital Advertisement/Marketing
- ❖ Search Engine Optimization

NAICS Codes

- ❖ **518210:** Data Processing, Hosting, and Related Services
- ❖ **541511:** Custom Computer Programming Services
- ❖ **541512:** Computer Systems Design Services
- ❖ **541513:** Computer Systems Facilities Management and Operation Services
- ❖ **541519:** Other Computer Related Services
- ❖ **541611:** Administrative Management and General Management Consulting Services
- ❖ **541618:** Other Management Consulting Services

Socio-Economic Status



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A Veteran-Owned Equal Opportunity Employer

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Quality Commitment

At SingTone Technologies, we are committed to providing top technical talent and professional service through our responsive, lean management chain. Our dedication to contract performance and a proven record of excellence, customer satisfaction, and technical capabilities provide a robust framework for executing at the highest level.

Mission Statement

To deliver quality services, improve processes, and reduce overhead costs using current technology, industry standards, and innovation.

Past Performance



Department of Commerce – Suitland, MD Program Management

Currently providing reports listing the assigned Company Codes of identified telecommunications service providers per industry standard ATIS-0300251.



Employees Welfare Association – Tokyo, Japan Website Development & Hosting/Process Improvement

Delivering continuous process improvement services and custom solutions to mitigate security risks for the US Embassy, Tokyo, Japan, housing compound. Our solutions allow staff to manage events, tours, classes, facility reservations, and distribute information about services and programs while restricting information to external members via Section 508 compliant, cloud-hosted intranet.



AFMC/AFLCMC & AFRL – Wright-Patterson AFB, OH Quality Assurance & Control/Configuration Management

As a sub-contractor, led and coordinated test phases, conducted independent tests, documentation reviews, and configuration control over the developers' operating environments and documentation. Additionally, SingTone ensured documentation was tracked and delivered on time to exceed Service Summary requirements, assisted with help/service desk activities, and monitored tickets and metrics to support the maintenance and sustainment of CSWS DE and AFRL/EBS.



Department Job and Family Services – Ottawa County, OH Project Management/Website Development & Hosting/Email

Providing continuous process improvement services and developing solutions to help consumers access information regarding the services offered by the OCDJFS. Additionally, our solutions allow the OCDJFS to distribute information regarding the new services and programs and store documents via a cloud-hosted environment accessible via a front-end website that complies with Section 508 requirements.

Point-of-Contact

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Why SingTone Technologies?

- ❖ We are knowledgeable and experienced
- ❖ We have deep industry expertise
- ❖ We improve efficiency and create automation
- ❖ We evaluate and present multiple solutions based on risk management framework
- ❖ We deliver as promised ... on time within budget
- ❖ We are responsive, out of the box thinkers
- ❖ We resolve large and small challenges
- ❖ We implement scalable, tailored solutions
- ❖ We anticipate customer needs and provide the best solution before issues occur
- ❖ We are committed to our partners' and customers' success