



SingTone Technologies

Our Mission is Your Success

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Capability Statement

www.SingToneLLC.com

SingTone Technologies is a certified Veteran-Owned Small Business headquartered in Newport News, VA. We specialize in creating, hosting, and supporting custom websites and applications (e.g., customer relationship management (CRM), enterprise resource planning (ERP), web-based, and mobile). Our solutions are customized to suit individual needs, reduce overhead costs, and automate processes. We also assist organizations with search engine optimization (SEO) and digital marketing services to generate leads, increase website traffic, and build brand awareness with digital advertisements via social media (i.e., LinkedIn, Instagram, Facebook, etc.) platforms.

Socio-Economic Status

❖ Certified Veteran-Owned Small Business

❖ Minority-Owned Small Business

Differentiators

- ❖ **Responsiveness** – We anticipate customer needs and resolve issues before they arise
- ❖ **Experienced** – We know legacy (e.g., DB2, COBOL, Pacbase, etc.) and modern (e.g., C#, Net, PHP, HTML, CSS, JS, SQL, etc.) programming languages and scripts
- ❖ **Customization** – Our solutions and design approaches are customized to meet individual needs
- ❖ **ROI** – We evaluate multiple options to find the best solution with the best process for the best cost

Company Snapshot

Address: 733 Thimble Shoals Blvd
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DUNS No.: 079770381

CAGE Code: 7C674

Work Area: Global



Core Competencies

- ❖ Custom Application Development
- ❖ Program and Project Management
- ❖ Configuration Management
- ❖ Business Process Improvement
- ❖ Host and Support
- ❖ Quality Assurance and Control
- ❖ Digital Advertisement
- ❖ Search Engine Optimization

NAICS

518210 ♦ 541511 ♦ 541512 ♦ 541513
 541519 ♦ 541611 ♦ 541618

SIC Codes

7371 ♦ 7372 ♦ 7373 ♦ 7374 ♦ 7375
 7376 ♦ 8741 ♦ 8742 ♦ 8748 ♦ 7379

NIGP Codes

20868 ♦ 20949 ♦ 20968 ♦ 20969
 91807 ♦ 91836 ♦ 91871 ♦ 92002
 92003 ♦ 92021 ♦ 92027 ♦ 92029
 92040 ♦ 92044 ♦ 92045 ♦ 92046

PSC & FSC Codes

7A20 ♦ 7A21 ♦ 7E20 ♦ DA01 ♦ DB01
 DB02 ♦ DD01 ♦ DE01 ♦ DE10 ♦ DF01
 DF10 ♦ DH01 ♦ DH10 ♦ DK01 ♦ DK10
 R408 ♦ R617 ♦ R702

Past Performance



Employees Welfare Association: Deliver continuous process improvement services and custom solutions to mitigate security risks; reduce sign-up times for classes, rental equipment and facilities, tours, and other services; maintain electronic records; disseminate information; and, collecting payments. Our solutions allow the EWA to distribute information regarding the new services and programs and store documents via a cloud-hosted environment accessible via a front-end website that complies with Section 508 requirements



Department of the Air Force: As a subcontractor, on the Contractor Supported Weapon Systems Data Exchange (CSWS DE) Project (Contract No. FA8770-15-C-0004), lead and coordinated test phases, documentation reviews, and configuration control over the developers' operating environments and documentation. Additionally, SingTone ensured all documentation was tracked and delivered on time to meet the Service Summary requirements.



Department of Commerce: Provide reports of assigned Company Codes identifying telecommunications service providers per industry standard ATIS-0300251.



Ottawa County Department Job and Family Services: Provide continuous process improvement services and develop solutions to help consumers access information regarding the services available via the OCDJFS. Additionally, our solutions allow the OCDJFS to distribute information regarding the new services and programs and store documents via a cloud-hosted environment accessible via a front-end website that complies with Section 508 requirements.

Why SingTone Technologies?

- ❖ We are knowledgeable and experienced
- ❖ We have deep industry expertise
- ❖ We improve efficiency and create automation
- ❖ We deliver as promised ... on time within budget
- ❖ We resolve large and small challenges
- ❖ We develop and implement sustainable, tailored solutions
- ❖ We are committed to our partners' and customers' success

