SingTone Technologies
Our Mission is Your Success

Joseph Singleton – CEO
C: (937) 219-4535
O: (757) 504-0678
JSingleton@SingToneLLC.com

Information Technologies Capabilities Statement

Company Overview

www.SingToneLLC.com

Headquartered in Newport News, VA, SingTone Technologies manages the full software development lifecycle process and provides comprehensive quality assurance and control services. Leveraging our extensive experience in project management, customer support, cybersecurity, and hardware/software asset management, SingTone ensures adherence to stringent government protocols while maintaining exceptional standards. Our adeptness in establishing, improving, and maintaining processes, managing assets, enforcing compliance, and delivering prompt support exemplifies our commitment to ensuring high-quality, secure, and compliant services. Our proficiency in project oversight, adherence to PMI's PMBOK framework, and ability to provide user training further underscore our competence in maintaining exceptional project management and quality assurance and control measures across the IT service spectrum.

Company Snapshot

Address: 733 Thimble Shoals Blvd
Suite 170, Room 203
Newport News, VA 23606
POC: Joseph L. Singleton – CEO
Email: jsingleton@singtonellc.com
Phone: (937) 219-4535
Fax: (757) 500-9079
DUNS No.: 079770381
UEID: LXRKH98F9RG4
CAGE Code: 7C674
Work Area: Global

Contact Info

Core Competencies

- ❖ Quality Assurance and Control
- ❖ Custom Application/Website Development
- ❖ Program and Project Management
- ❖ Configuration Management
- ❖ Business Process Improvement
- ❖ Host and Support
- ❖ Digital Advertisement/Marketing
- ❖ Search Engine Optimization

Socio-Economic Status

SBE CERTIFIED ENTERPRISE | DBE CERTIFIED ENTERPRISE | MBE CERTIFIED ENTERPRISE | ISO 9001:2015 CERTIFIED COMPANY

SBA U.S. Small Business Administration 8(a) CERTIFIED | SBA U.S. Small Business Administration SERVICE-DISABLED VETERAN-OWNED CERTIFIED | aws partner network

Microsoft Partner

NAICS Codes

- ❖ **518210:** Data Processing, Hosting, and Related Services
- ❖ **541511:** Custom Computer Programming Services
- ❖ **541512:** Computer Systems Design Services
- ❖ **541513:** Computer Systems Facilities Management and Operation Services
- ❖ **541519:** Other Computer Related Services
- ❖ **541611:** Administrative Management and General Management Consulting Services
- ❖ **541618:** Other Management Consulting Services

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A Veteran-Owned Equal Opportunity Employer

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Quality Commitment

At SingTone Technologies, we are committed to providing top technical talent and professional service through our responsive, lean management chain. Our dedication to contract performance and a proven record of excellence, customer satisfaction, and technical capabilities provide a robust framework for executing at the highest level.

Mission Statement

To deliver quality services, improve processes, and reduce overhead costs using current technology, industry standards, and innovation.

Past Performance

U.S. Census Bureau – Operating Company Number (OCN) Data Support

SingTone provides program management and technical support to acquire, process, and deliver quarterly Telecommunication OCN data covering the U.S., D.C., and Puerto Rico. Data was fully compliant with Title 13 and integrated with NANPA and NNP sources to improve survey outreach and response. We ensure data accuracy, implemented a robust contingency plan, and automated delivery processes to meet evolving Census Bureau needs. The solution directly supported non-response follow-up and reduced respondent burden.

Contract Vehicles

8(a)	GSA MAS
8(a) Stars III	CMS SPARC
Oasis+ SB	FAA – EFAST
SeaPort NxG	CIO-SP3 8(a)

AFRL – Enterprise Business System (EBS) Modernization

SingTone supported the migration of AFRL's Enterprise Business Systems to the cloud, including creation of ~300 hardened cloud servers and transfer of over 100TB of data. Services included configuration management, risk mitigation, user access controls, and contingency planning. The team ensured secure cross-domain interoperability with SIPRNet, DREN, and NIPRNet, while maintaining seamless business continuity during the dual-operation period. SingTone enabled full system integration and modernization for future scalability.

AFLCMC – Contractor Supported Weapon Systems Data Exchange (CSWS DE)

SingTone provided project management, software development, and system engineering services to sustain and evolve CSWS DE. The team managed the full SDLC, Oracle-based backend, and IBM WebSphere middleware integration, ensuring continuity of operations. We performed risk mitigation planning, regression testing, patching, and interface testing across multiple environments. The project enhanced weapon system data flow and strengthened secure network interconnectivity.

AFLCMC – Network Operations II (NetOps II)

SingTone delivered enterprise IT services including Help Desk, cybersecurity compliance, software and hardware accountability, and asset tracking at Wright-Patterson AFB. Responsibilities included VTC facilitation, AFNET user provisioning, and ticket-based resolution. The team managed over 10 hours of daily support and responded to critical tickets within one hour. SingTone ensured cybersecurity enforcement per AFI 17-130 and maintained compliance documentation and software licensing integrity.

City of Dayton – American Rescue Plan Act (ARPA) Grant Processing

SingTone streamlined the City of Dayton's ARPA grant review workflow by developing custom scripts, automating calculations, and creating applicant-facing dashboards. The team customized COTS tools and developed a secure, user-friendly submission process. We improved stakeholder coordination, delivered user training materials, and optimized information management for transparency and compliance. The project accelerated review times and enhanced public engagement with city services.